

Murphy Presses Postal Service for Answers Regarding Meriden Route Changes

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Contact: Kristen Bossi

(202) 225-4476

NEW BRITAIN, CT - Today, Congressman Chris Murphy (CT-5) released a letter he sent to Frank Marshall, Acting District Manager for the United States Postal Service to get answers for Meriden residents about how the Postal Service is going to resolve the mail delivery delays in the city caused by the recent elimination of eight routes.

"Individuals and businesses rely on the United States Postal Service; they expect to receive their bills, paychecks, and other important packages in a timely manner. The Postal Service's sudden change in service begs not only explanation, but a solution," said Murphy.

Murphy has received calls into his office about the situation. Many of those affected by the route changes are senior citizens, who are waiting until the late evening for their mail to arrive.

Minor adjustments to the routes have not remedied the delays. As a result, Murphy has asked the United States Postal Service detail how the routes are being improved to provide better customer service.

"I don't think it's too much to ask that the Postal Service deliver for their customers, the residents of Meriden, before they go to bed every night," said Murphy.

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